South Dakota Agencies for People with Disabilities



This resource is also available in large print and electronic versions.

Questions to Ask

Here are some sample questions that you can use to learn more about what services are available. Please don't feel limited to only asking these questions...these are only to get the conversation started.

Who...

- Who is eligible for your services?
- Who should I contact?

What...

- What type of services does your agency provide?
- What is the cost for services?
- What other agencies can you direct me to for more assistance?
- What information do I need to seek services?
- What sort of application do I need to complete?

When...

- When will services start?
- When will services end?

Where...

- Where are you located?
- Where do services take place...at an office, in my home, at your agency?

How...

- How long will it take for services to begin?
- How often do services take place...daily, weekly, monthly or as needed?

Use this log to document all contacts between you and any agencies. Your log should include telephone calls, messages, meetings, letters, and notes between you and agency staff.

Who did I talk with?	
When did we talk?	
What did I ask?	
What was I told?	
Additional Notes	
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